

Help. Hope. Change.

Providing help an hope to our neighbors in need through innovative and integrated efforts that enhance the quality of life for everyone in the communities we serve.

WA Relay Service users: 711
Auxiliary aids and services are available upon request to individuals with disabilities.

MULTI-SERVICE CENTER IS AN EQUAL OPPORTUNITY EMPLOYER/PROGRAM/PROVIDER

In accordance with federal, state and local law, MSC does not discriminate against customers, volunteers, or employees on any basis, including gender, age, race, color, ethnicity, national origin or ancestry, citizenship, religion, disability, political belief, sexual orientation, veteran or marital status.

OUR LOCATIONS

Federal Way Office:
1200 S 336th Street
Federal Way, WA 98003

253-838-6810

Hours Open: Monday-Friday
8:30 a.m. to 5 p.m.

Kent Office:
515 W. Harrison Street, Ste. 205
Kent, WA 98032

253-854-4406

Hours Open: Monday-Friday
8:30 a.m. to 5 p.m.

Website
www.mschehelps.org

MULTI-SERVICE CENTER



7/17



Empowered Individuals.
Thriving Communities.
www.mschehelps.org

Housing

Low-Income Rental Apartments

Rent is based on income level. For application or availability call the individual numbers listed below.

CALL DIRECTLY

Kenyon Place: 360-829-0487

Maple Lane: 253-218-0334

Victorian Place: 253-218-0334

Mansard Estates: 253-218-0334

White River Apts: 253-218-0334

Villa Capri: 253-941-3157

Fern Hill in Tacoma: 253-475-0482

Hawthorne Lane in Graham: 253-847-4288

SENIORS ONLY

Mitchell Place (62+): 253-661-7011

Radcliffe Place (62+): 253-631-8505

Rainier View (55+): 253-896-2696

HOMELESS VETERANS

Veterans Administration: 877-904-8387

Rent Assistance

We provide a limited amount of rent assistance to Federal Way, Kent, Renton, and SeaTac residents only. Funds are limited to one-time help only. For individuals or families. Call until you get through.

CALL 253-893-0024 | TUESDAYS: 9 a.m. to Noon

Temporary Housing

MSC runs shelter and transitional housing for families with children, and clean and sober transitional housing for single men and women in recovery.

For Families | CALL 211

For Homeless Women | CALL 253-854-4406

For Homeless Men | CALL 211

Emergency Assistance

Utility bill assistance for Kent, Renton, SeaTac. Severe weather motel vouchers for Kent.

CALL 253-893-0024 | TUESDAYS: 9 a.m. to Noon

Please check mschelps.org for updates as program eligibility or availability may change.

Energy Assistance

Utility assistance is available to help low-income individuals and families pay all or parts of their home heating bills. If you qualify, payment is sent directly to your energy provider on your behalf.

When you call, listen carefully and have a pen handy. The recording gives you options to choose, and a list of items for your appointment. Follow the prompts and you receive the next available appointment.

If your service is still connected, but you can't pay your bill, or if your service has been disconnected CALL (253) 517-2263 (24 HRS) OR VISIT [MSHELPS.ORG/GETHELP/ENERGY](https://mschelps.org/gethelp/energy) TO SCHEDULE AN APPOINTMENT.

PLEASE NOTE We receive far more calls each day than we can serve. Please be patient. We make every effort to serve you as soon as possible. Call the appointment line repeatedly through the day to have the best chance at getting an appointment.

Long-Term Care Ombudsman Program

Long-Term Care Ombudsmen advocate for elderly and disabled adults by providing information about their resident rights, by working to resolve problems

on behalf of residents, and by advocating for improvements in the long-term care system.

If you have a concern about a loved one's care, CALL 800-562-6028

Education and Employment

Multi-Service Center helps youth and adults further their education and improve their job readiness through one-on-one coaching and small-class instruction.

Education

Through programs in GED preparation, English as a Second Language (ESL), and Adult Basic Literacy, students of all ages learn at their own pace with personalized attention.

CALL 253-838-6810

Employment

Adults and youth prepare for the current job market through job skills training and intensive case management support. Individuals can get help with resume writing, mock interviews, work maturity skills, job search, and when possible, paid internships.

CALL 253-838-6810

Food and Clothing Banks

Food Bank

MSC's Federal Way Food Bank is open to all who live within the Federal Way School District, and those who live in zip code 98422 (NE Tacoma.) If you live outside our boundaries, we will refer you to another food bank in your area.

Food Bank Hours

Monday, 10 a.m. to 2 p.m.

Wednesday, 10 a.m. to 2 p.m.

Friday, 10 a.m. to 2 p.m.

Special Accommodations: If you are unable to physically stand in line, and provide a doctor's note, you may come at 9:30 a.m. Monday, Wednesday or Friday.

Evening Food Bank Hours

Every 4th Thursday evening, 5 p.m. to 6 p.m.

We are closed on all federal holidays.

Clothing Bank

Clothes, shoes and some household goods are free through MSC's Clothing Bank to any resident of south King County.

Clothing Bank Hours

Monday, 10 a.m. to 2 p.m.

Wednesday, 10 a.m. to 2 p.m.

Friday, 10 a.m. to 2 p.m.

ITEMS TO BRING:

- Your photo ID.
- A piece of mail less than 30 days old with your name and address on it.
- Your social security card, if available.

Questions? CALL (253) 838-6810

For hearing impaired, call WA Relay Service 711 for access to any of these services.